



CERTIFICATE OF ATTENDANCE

2025 KS SHRM Sponsor Series

Loretta Summers, SPHR, SHRM-SCP

“Micro-Behaviors That Shape Workplace Culture”

Every workplace has them—tiny actions that speak volumes. A smile that sets a positive tone. An interruption that shuts down an idea. A quick “thank you” that makes someone’s day. These **micro-behaviors** may seem small, but they can make or break workplace culture.

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